

A I HEREBY ACKNOWLEDGE THAT I HAVE RETURNED ANY FIRE ARMS AND/OR
PERSONAL ITEMS FROM MY VEHICLE. I ALSO AGREE THAT THIS
DEALERSHIP WILL NOT BE RESPONSIBLE FOR ANY ARTICLES LEFT IN MY
VEHICLE WHILE AT THIS DEALERSHIP

78 ACKNOWLEDGEMENT OF PERSONAL ITEMS

[REDACTED]

CP 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B MB LOANER VEH PROVIDED WHILE REPAIRS ARE BEING MADE. IF LOANER IS NOT
RETURNED ON FINISHED DATE A CHARGE OF \$100.00 PER DAY WILL BE
ADDED TO THIS REPAIR ORDER.

L PROVIDE LOANER CAR TO CUSTOMER AT A RATE OF
\$99.95 PER DAY. NO CHARGE TO CUSTOMER.

[REDACTED]

CP 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CUST STATES THAT THERE IS A "RATTLING" NOISE COMING FROM THE PASS
REAR AREA OF CAR THAT OCCURS WHEN DRIVING SLOW AND AS THE CAR
IS FLYING. CUST DESCRIBED THE SOUND AS IF THERE IS A BOLT
LOOSE. CUST ONLY HEARS THE NOISE WHEN THE TOP IS CLOSED.

CAUSE: E
770000 LUBED ALL SEALS

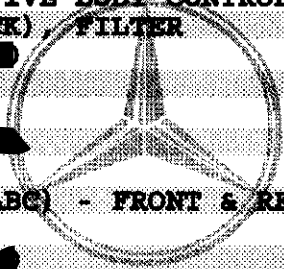
[REDACTED]

WM3 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

25784 PERFORMED TEST DRIVE FOUND ALL SEALS NEEDING LUBERCATION WHEN DRY
THEY CAUSE POPPING .

D CUST STATES THAT AFTER THE CAR SITS FOR 2-3 DAYS, THE PASS REAR OF

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
					CAR SAGGS DOWN VERY LOW TO THE GROUND. CUST STATED THAT THERE IS HARDLY ANY CLEARANCE BETWEEN THE TIRE AND FENDER OF RR OF CAR. AFTER CRANKING CAR AND PRESSING THE AIRMATIC BUTTON UP, IT WILL FINALLY RAISE, BUT LOWERS AGAIN ON ITS OWN AFTER CAR SITS AGAIN.		
					CAUSE: E		
					541011		SHORT TEST, PERFORM
					WM3		(N/C)
					327501		HYDRAULIC FLUID OF ACTIVE BODY CONTROL (ABC) SYSTEM (AFTER CHECK), FILTER
					WM3		(N/C)
					320000		RODEO TEST - PERFORM
					WM3		(N/C)
					327498		ACTIVE BODY CONTROL (ABC) - FRONT & REAR, BLEED
					WM3		(N/C)
					327545		VALVE BODY - FRT. AXLE FOR ACT. BODY CONT. (ABC), REPL. (AFTER TEST)
					WM3		(N/C)
					327546		VALVE BODY - REAR AXLE FOR ACT. BODY CONT. (ABC), REPL. (AFTER TEST)
					WM3		(N/C)
					2		220-320-12-58 VALVE
					1		003-184-61-01 OIL FILTER
					1		230-320-98-53 OIL LINE
					1		230-320-99-53 OIL LINE
					1		230-320-16-54 OIL LINE
					1		230-327-02-86 PROTECTIVE P



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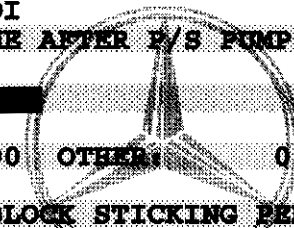
10 Q-1-32-0001 HYDRAULIC OI (N/C)
 3 028-997-65-48 SEAL RING (N/C)
 2 007603-016105 SEAL RING,VL (N/C)
 1 028-997-32-48 SEAL RING (N/C)
 464060 POWER STEERING PUMP, REPL.

~~REPLACE~~

1 003-466-53-01-28 HYDRAULIC PU (N/C)
 1 003-184-61-01 OIL FILTER (N/C)
 4 Q-1-32-0001 HYDRAULIC OI (N/C)
 320000 PERFORM RODEO 2ND TIME AFTER P/S PUMP
 REPLACE

~~REPLACE~~

WM3 (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00



25784 BAD ABC/PS PUMP AND VALVE BLOCK STICKING PERFORMED SHORT TEST
 CODE C1525 FOR LEVEL RIGHT REAR. FOUND DTB P-B-32.50/34E PERFORMED
 CONDITION 1 . FLUSHED ABC SYSTEM. FLUID WAS VERY DARK. REMOVED FLUID
 FROM CONTAINER FOUND METAL AT BOTTOM OF TANK. REPLACED BOTH FRONT AND
 REAR VALVE BLOCKS, AND REPLACED ABC/P/S PUMP. CLEANED OUT FLUID TANK,
 PERFORMED BLEED ON ABC SYSTEM (RODEO). DRAINED FLUID AGAIN REPLACED
 FILTER FOR ABC TANK. AND PERFORMED (RODEO) AGAIN

E CUST STATES THAT THERE IS A "CREAKING" NOISE THAT APPEARS TO BE
 COMING FROM LEFT FRONT PORTION OF WHERE THE TOP MEETS THE FRONT
 WINDSHIELD AREA NEAR LOCKING HINGE. NOISE CAN BE HEARD WHEN
 DRIVING ON A BUMPY ROAD AND IF YOU PLACE YOUR HAND UP AGAINST
 THE HEADLINER (NEAR HINGE) AND THE NOISE GOES AWAY. CUST CAN
 PLACE THE TOP BACK AND CLOSE IT, AND THE NOISE WILL ALSO GO
 AWAY INTERMITTENTLY.

CAUSE: E
 770000 ADJUSTED HINGE

~~REPLACE~~

WM3 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

25784 LOCATED NOISE ADJUSTED LFT FRT HINDGE FOR NOISE.

F CUST STATES THAT BOTH TRUNK SHOCKS APPEAR WEAK AND DO NOT SUPPORT THE WEIGHT OF THE REAR DECKLID AS WELL AS THEY USE TO.

CAUSE: E
888197 TRUNK LID OPEN/CLOSE DAMPER - BOTH SIDES,
REPL.

WM3 (N/C)
2 230-750-00-36 SPRING (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

25784 SHOCKS LEAKING REPLACED BOTH TRUNK SHOCKS

G CUST STATES THAT THE PASS FRONT SEAT SENSITIVITY LEVEL APPEARS TOO SENSITIVE. IF CUST HAS A LIGHT OBJECT IN THE PASS FRONT SEAT, THE SEATBELT REMINDER WILL BEEP AT YOU.

CAUSE: E
540991 CONTROL UNIT - SOFTWARE (AFTER SHORT TEST). INSTALL

WM3 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

25784 VERSION CODING WRONG FOUND VERSION WRONG PERFORMED VERSION CODING IN AIRBAG CONTROL UNIT.

H CUST STATES THAT THERE IS A LIGHT HISsing NOISE COMING FROM THE A/C SYSTEM WHEN FIRST TURNING ON THE A/C SYSTEM. CUST ALSO STATED THAT THE LEFT CENTER A/C VENT DOES NOT BLOW AS HARD AS THE OTHER VENTS.

CAUSE: E

831762 A/C REFRIGERANT SYST., EVACUATE / CHARGE

(83-1780 HAS BEEN COMBINED W/THIS OP CODE)

[REDACTED]

WM3

(N/C)

MISC 134A

WM3

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00

25784 PERFORMED EVACUATE AND RECHARGE REMOVED 1.5 LBS TAKES 1.9 LBS.

ADDED DYE RECHARGED LOOKED FOR LEAKS NONE FOUND.

I CUST STATES THAT THE TP RECTIFY MESSAGE APPEARS IN WHITE.

11 TAKEN CARE OF IN SERVICE

[REDACTED]

CP

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE I: 0.00

25784 LOW AIR PRESSURES FOUND AIR PRESSURES LOW CORRECT AIR PRESSURES .

J PERFORM A FLEX SERVICE / /

AFLEX PERFORM A FLEX SERVICE

[REDACTED] Mercedes-Benz

CPC

116.45

116.45

1 275-180-00-09 FILTER ELEME 21.00 21.00 21.00

1 007603-014106 SEAL RING,VL 1.15 1.15 1.15

1 001-986-80-71-17 WINDSHIELD W 3.75 3.75 3.75

10 Q-1-09-0144 MOBIL 1 FORM 6.95 6.95 69.50

2 211-820-14-45 WIPER BLADE 30.00 30.00 60.00

PARTS: 155.40 LABOR: 116.45 OTHER: 0.00 TOTAL LINE J: 271.85

25784 SERVICE PERFORMED A SERVICE

K Deposit Control Service

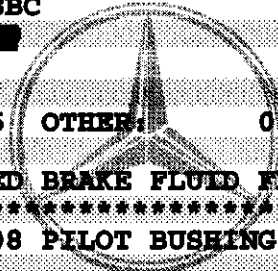
BGDC Deposit Control Service

	CPC				31.45	31.45	
	1 6550 DEPOSIT CONTROL			34.40	28.50	28.50	
PARTS:	28.50	LABOR:	31.45	OTHER:	0.00	TOTAL LINE K:	59.95

25784 PERFORMED DEPOSIT CONTROL

L BRAKE FLUID EXCHANGE /SBC
BGSBC BRAKE FLUID EXCHANGE /SBC

	CPC				169.85	169.85	
	1 SK849 SBC BRAKE KIT			112.20	94.00	94.00	
PARTS:	94.00	LABOR:	169.85	OTHER:	0.00	TOTAL LINE L:	263.85



25784 CHANGED BRAKE FLUID PERFORMED BRAKE FLUID FLUSH (BGSBC)

M PERFORM OPEN CAMPAIGN #2008120008 PILOT BUSHING.

CAUSE: E

020000 GUIDE BUSHING REPLACE

	WM3					(N/C)	
	1 203-540-02-53 PILOT BUSHING					(N/C)	
	1 140-991-00-55 LOCK PIN					(N/C)	
	1 001-989-68-03-10 TRANSMISSION					(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE M:	0.00

25784 CAMPAIGN PERFORMED CAMPAIGN PILOT BUSHING

N COMPLIMENTARY 19 POINT INSPECTION

19PI COMPLIMENTARY 19 POINT INSPECTION

	CPC				0.00	0.00	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE N:	0.00

25784 COMPLETED

O QUALITY CONTROL CHECKED

86 QUALITY CONTROL CHECKED

[REDACTED]

	CP					0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE O:	0.00

25784 COMPLETED

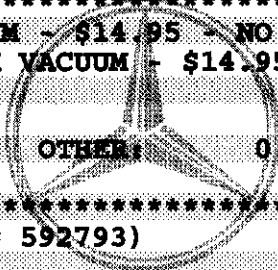
P PERFORM CAR WASH AND QUICK VACUUM - \$14.95 - NO CHARGE TO CUSTOMER

85 PERFORM CAR WASH AND QUICK VACUUM - \$14.95 -

NO CHARGE TO CUSTOMER

9999 CP

						0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE P:	0.00



Q** STARTER BATTERY FAILED (AUTH # 592793)

CAUSE: E

541120 BATTERY REMOVE/INSTALL

[REDACTED]

WM3

(N/C)

1 230-541-00-01 BATTERY

(N/C)

1 BT BATTER TAX

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE Q:	0.00
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25784 BAD BATTERY PERFORMED MIDTRONICS TEST FAILED REPLACED STARTER BATTERY.

R** SYSTEMS BATTERY FAILED (AUTH #592793)

CAUSE: E

541120 BATTERY REMOVE/INSTALL

[REDACTED]

(N/C)

1 004-541-86-01 BATTERY (DO (N/C)
 1 BT BATTER TAX (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE R: 0.00

25784 BAD BATTERY PERFORMED MIDTRONICS TRST FAILED REPLACED SYSTEM BATTERY.

S** KEYLESS GO INOP (AUTH# 592793)
 802711 TRANSMITTER BATTERIES - FOR REMOTE CONTROL
 LOCKING, REPL. (AFTER TEST)

CP 0.00 0.00
 1 000-828-03-88 BATTERY UNIT 15.00 15.00 15.00
 PARTS: 15.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE S: 15.00

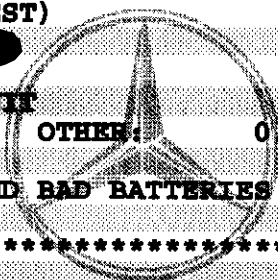
25784 BAD BATTERIES IN REMOTE FOUND BAD BATTERIES IN REMOTE REPLACED BATTERIES IN REMOTE

T** HARD TOP INOP AUTH # 157220
 CAUSE: E

776374 SIDE FLAP DRIVE (N/C)
 35 WM3
 776374 SIDE FLAP DRIVE (N/C)
 35 WM3
 1 230-750-01-11 SUPPORTING P (N/C)
 776375 SIDE FLAP DRIVE - RETRACTABLE TOP, ADJUST (N/C)
 35 WM3
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE T: 0.00

25784 PERFORMED INSPECTION FOUND REAR FLAPS IN TRUNK HANGING DOWN PERFORMED UPDATE TO REAR FLAPS WITH MODIFIKD BRACKET.

CUSTOMER PAY ENVIRONMENTAL DI FOR REPAIR ORDER 24.86
 CUSTOMER REQUESTED A LOANER



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